

**Satisfaction of the Elderly Towards Social Welfare Provision of Lam Luk Ka
Subdistrict Administrative Organization, Lam Luk Ka District, Pathum Thani Province**

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Abstract

This article aims to study 1) the level of satisfaction towards the social welfare management for the elderly of Lam Luk Ka Subdistrict Administrative Organization, Lam Luk Ka District, Pathum Thani Province 2) comparing satisfaction towards the social welfare management for the elderly of Lam Luk Ka Subdistrict Administrative Organization, Lam Luk Ka District, Pathum Thani Province. This is quantitative research. The population used in this research was 60 years of age and older, both male and female, a sample of 332. Statistics used to analyze data are percentage, average, standard deviation, t-test, F-test and One-Way ANOVA. The result showed that: 1) satisfaction towards the social welfare management for the elderly of Lam Luk Ka Subdistrict Administrative Organization, Lam Luk Ka District, Pathum Thani Province. Overall, it is at a high level 2) The results of the comparing satisfaction show that gender, age, education level and average monthly income are affecting the satisfaction of the elderly towards the provision of social welfare., health, income, housing, entertainment, social security, family, caregivers and protection, and network protection and construction. The difference was significant at 0.05

Keywords: Satisfaction, The Elderly, Social Welfare

Introduction

The situation in 2009 was the year Thailand stepped in aging society. This means that Thailand has more than 10% of the total population in Thailand. The increase in size and proportion of Thailand's elderly population continues to increase. From estimates. Thailand's population between 2000 and 2025 will increase to 14.9 million, or twice as many as the ageing population in 2009. By 2030, it will increase to approximately 17.8 million people, or 25 percent

(about a quarter) of the country's population. (Foundation of Thai Gerontology Research and Development institute (TGRI) 2008, 13). The number of people entering the aging society in each country is increasing. Due to economic prosperity Advances in public health, nutrition, correct physical health care. (William & Sly, 1992). It is the main factor that causes the population to maintain the number of elderly and increase the number of new elderly people. This ageing population structural phenomenon, Thailand is prone to a complete aging society. It is estimated that in 2028, 23.5 percent of people over the age of 60 are expected to be the year that Thailand enters the aging society completely. Prompak, 2013).

Constitution of the Kingdom of Thailand Buddhist Era 2007 specifically defined local government from Article 281 to Article 290, to decentralize local governments even more. In essence, it is concluded that, the state must provide independence to the local area according to the principle of self-rule in accordance with the will of the local people. and encourage local government to be the primary authority for the provision of public services, and participate in decision-making, resolve issues in the area, as well as have the general authority to take care of local residents, and the provisions regarding welfare for the elderly are as follows: Section 53 Individuals over the age of sixty and do not have sufficient income to live are eligible for welfare benefits. Public facilities with dignity and appropriate assistance from the state.

Article 80 (1) in conclusion is that the state must act in accordance with social policy. Public Health, Education and Culture. This includes the protection and development of children and young people. Support parenting and early childhood education Promote equality of women and men. Strengthen and develop solidarity of family and community institutions, as well as provide relief and welfare for the elderly, the poor, the disabled or disabled, to have a better quality of life and be self-reliant.

Local government organization is an organization that has been transferred to the mission of providing public services to the community. There is a mission on social welfare and improving the quality of life of children. Women, the elderly and disadvantaged. The Local Government Redistribution Plan and Procedures Act B.E. 2542 (1999), has established authority and authority for local governments. To provide public services in many areas. Especially in social work and improving the quality of life of children, women, the elderly and disadvantaged persons in section 2, section 16(10) for Pattaya Municipality and the District Administration provides social work and

improves quality of life of children, women, the elderly and disadvantaged persons. Section 17 (27) gives the Provincial Administration the authority to social work and improve the quality of life as well as Pattaya Municipality. And the District Administration, to give local governments the power and duty to organize public services for the people. In their own local area, in accordance with the Act. (Bormanan, 2009, 361 - 363).

Therefore, the company has established a decentralization action plan for local governments B.E. 2543 (2000), the mission is transferred to the local government. The plan requires the transfer of work missions to promote quality of life and about promoting careers for local governments. It consists of social work and improving the quality of life of children, women, the elderly and disadvantaged. Recreation, promotion of sports or recreational facilities, local and informal education, including public health, such as medical treatment, prevention and control of communicable diseases, etc. Which is to see that at present, public service arrangements in social welfare and social work. The transfer of authority, budget and some personnel from central and regional areas has been carried out to the local area. (Bormanan, 2009, 375).

According to the above, the population of the elderly is steadily increasing. Therefore, the municipality is considered to be the closest entity to the people. and it plays a role in providing social welfare to the elderly in the area to match the problems and satisfaction of the real elderly. If the District Administration, which is the main agency for providing services and social welfare to the elderly, there is still a lack of clear policies and plans, and there are limitations to budgets and resources. As well as personnel in agencies who still lack knowledge, operational understanding. It is not possible to develop social welfare work for the elderly. Therefore, the researchers are interested in studying the satisfaction of the elderly towards social welfare arrangements of the Lam Luk Ka District Administration. In order to bring the conclusions of this research, to use it as a guideline for further development.

Objectives of Research

- 1) to study the level of satisfaction towards the social welfare management for the elderly of Lam Luk Ka Subdistrict Administrative Organization, Lam Luk Ka District, Pathum Thani Province
- 2) comparing satisfaction towards the social welfare management for the elderly of Lam Luk Ka Subdistrict Administrative Organization, Lam Luk Ka District, Pathum Thani Province

Research Methodology

This study is quantitative research.

Population and samples

The populations used in this study include: people aged 60 years and over. Both men and women listed on the house registration in Lam Luk Ka subdistrict. Lam Luk Ka District, Pathum Thani Province, total 16,869. Samples 332 people by simple sampling using Taro Yamane's formula. (Chunhaklai, 2003, 20-25)

Research instruments

The tool used in this research is a questionnaire about satisfaction with social welfare for the elderly of Lam Luk Ka District Administration. Lam Luk Ka District, Pathum Thani Province. It is a questionnaire, which is characterized as a closed-ended and open-ended question. The researchers conducted quality creation and inspection according to the following steps: 1. study concepts Literary theory and related results from various research. 2. define query content structure based on conceptual frameworks. 3. create a conceptual questionnaire 4. bring the completed questionnaire to the thesis supervisor for review. Understanding and using the correct language to improve it. 5. try Out a sample with a sample similar to the group. The population studied was 30 people, to check for defects and determine the reliability value before using it to collect data.

Data Analysis

Part 1: Analyze information about respondents' health, use descriptive statistics by enumerating frequency and determining percentage.

Part 2: Analyze data on the level of satisfaction towards social welfare management for the elderly of Lam Luk Ka Subdistrict Administrative Organization, Lam Luk Ka District, Pathum Thani Province. As follows: 1. find the average and standard deviation from completing the questionnaire. 2. interpreting the mean based on valuation criteria of Best (1981, 89)

Part 3: comparing satisfaction with social welfare for the elderly with personal fundamentals. In case 2 groups use t-test statistics and in cases, 3 groups used F-Test statistics. By One Way ANOVA, and when the statistically significant variance was known at 0.05, the average difference, paired, was tested with the Least Significant Difference method.

Research Results

1. Analysis the level of satisfaction towards the social welfare management for the elderly of Lam Luk Ka Subdistrict Administrative Organization, Lam Luk Ka District, Pathum Thani Province. There are 6 components: health, income, Residential, Recreational, Social Security Family, Caregivers and Protection and service creation and network support. The researchers analyzed and presented it in the form of average (\bar{X}) and standard deviation (S.D.).

table 1 averages and deviations satisfaction with social welfare of the elderly as a whole

satisfaction towards the social welfare management	level		
	\bar{X}	S.D.	level
1. Health and Wellness	4.60	0.53	highest
2. Revenue	4.48	0.65	high
3. Residential	4.36	0.61	high
4. Recreational	4.23	0.77	high
5. Social Security Family, Caregivers and Protection	4.46	0.49	high
6. Service creation and networking	4.46	0.41	high
Total	4.43	0.27	high

From Table 1, the elderly's satisfaction with social welfare arrangements of Lam Luk Ka Subdistrict Administrative Organization, Lam Luk Ka District, Pathum Thani Province., with the overall picture being very high ($\bar{X} = 4.43$), when considered on a side-by-side basis, was found to be in the highest and most extreme level, sorted in descending order, namely health and wellness. The highest average level ($\bar{X} = 4.60$) is second only to revenue ($\bar{X} = 4.48$) in service building and support networking ($\bar{X} = 4.46$) in social security. Family, Caregivers and Protection ($\bar{X} = 4.46$) Residential ($\bar{X} = 4.36$) and recreational side are very high. Minimum average ($\bar{X} = 4.23$) respectively

2. Comparing satisfaction towards the social welfare management for the elderly of Lam Luk Ka Subdistrict Administrative Organization, Lam Luk Ka District, Pathum Thani Province. Comparative analysis results:

1. Gender and satisfaction towards the social welfare management for the elderly with the services of Lam Luk Ka District Administration. The results showed that the Sig. value is greater than .05, indicating that male and female citizens are satisfied differently, which is not based on assumptions.

2. Age and satisfaction towards the social welfare management for the elderly with the services of Lam Luk Ka District Administration. The results showed that the Sig. value is less than .05, indicating that people of different ages have different satisfactions based on assumptions.

3. Education level and satisfaction towards the social welfare management for the elderly with the services of Lam Luk Ka District Administration. The results showed that Sig. values less than .05 indicate that people with different levels of education were satisfied differently based on assumptions.

4. Careers with satisfaction towards the social welfare management for the elderly with the services of Lam Luk Ka District Administration. The results showed that the Sig. value is greater than .05, indicating that people with different occupations are satisfied differently, which is not based on assumptions.

5 Income and satisfaction towards the social welfare management for the elderly with the services of Lam Luk Ka District Administration. The results showed that Sig. values of less than .05 indicate that people with different incomes have different satisfactions based on assumptions.

Discussion

1. Analysis satisfaction towards the social welfare management for the elderly of Lam Luk Ka District Administration Lam Luk Ka District, Pathum Thani Province, with the overall picture on a very high level. When considered individually, there was a high-level average in all areas, sorted in descending order, including continuous service. The highest average, second only to equal service. The least average aspect is the progressive service side. In line with Pasukri (2017) studied the management of welfare work for the elderly in the municipality of Ayodhya. Phra Nakhon

Si Ayutthaya District Ayutthaya Province. The results showed that overall, high levels were high. When considered individually, health and medical care were found to be high, second only to social security, family, caregivers and protection. Service creation and support network Housing, income and recreation, respectively.

2. The analysis compared demographic data on satisfaction towards the social welfare management for the elderly of Lam Luk Ka District Administration. Lam Luk Ka District, Pathum Thani Province, found that: classified according to the personal factors of the elderly, gender, age, education level, status and income were found to be different. There is satisfaction with social welfare arrangements for the elderly of Lam Luk Ka District Administration, statistically significant difference at 0.05. This is consistent with Maniwat (2015) studied the welfare needs of the elderly in the municipality. Tambol Ban Dan, Amphoe Aranyaprathet, Sa Kaeo Province. It was found that the results compared the needs of the elderly. In Ban Dan Municipality, Aranyaprathet District, Sa Kaeo Province Classified by personal factors, it was found that older people with gender, age, level, education Main Occupations Marital Status Average monthly income, different residences There was a significant difference in welfare requirements at the statistical level of 0.05.

Suggestion

Suggestions for applying the research results

1. Social welfare policies should be encouraged and encouraged to benefit the elderly as much as possible in all areas, such as receiving emergency home services. Services for the Elderly Welfare Fund (Allowance) Receiving medical expense reduction services Transportation Fare Reduction Service Service from the Elderly Social Services Center, mobile service, home visits, and treatment services from village health stations, etc.

2. Families should be encouraged and encouraged to play a role in care. Elderly people, in addition, governments and nongovernmental organizations should provide measures or services to support them. Families that raise the elderly, especially low-income families.

3. It should encourage, encourage the integration of elderly people, and establish an elderly club in the community to facilitate the assistance of the elderly in various areas.

Suggestions for further research

1. There should be a study on satisfaction with social welfare arrangements for the elderly of other municipalities of Pathum Thani Province.
2. There should be studies comparing satisfaction with social welfare to the elderly of municipalities of Pathum Thani Province or comparing them. Between provinces in the same sector
3. The effectiveness of social welfare operations should be studied for the elderly using qualitative research regulations.

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